

Eligibility Criteria

It is the aim of Auckland Home Solutions CIC to provide affordable and high-quality housing to vulnerable adults whom are disadvantaged by way of their disability, age, race, social circumstances or finances.

Auckland Home Solutions CIC provides an integrated housing service to meet the needs of tenants living in the scheme. It aims to create independence for tenants enabling them to maintain their presence within the community.

In order to facilitate this there is a need to maintain a balanced community in terms of the care needs for individual tenants.

Applicants for housing should meet the following criteria:

- 1.1 Applicants must have both housing and support needs which can be met by moving to our property.
- 1.2 Applicants should be motivated to live independently but should also need the security and peace of mind offered by a Supported Living Scheme
- 1.3 Our properties are regarded as a home for life but there may be occasions when because of severely increasing mental or physical frailty the needs of existing tenants can no longer be met. Any decisions about the need for a tenant to move to another form of service, and/or accommodation, will only be taken as part of a social services review of their care needs after consultation with relevant parties including Auckland Home Solutions.
- 1.4 Tenants with a deteriorating physical frailty will be able to maintain a tenancy as long as care provision can be increased in line with their needs.
- 1.5 Existing tenants whose support needs increase significantly will continue to be supported within the scheme through the principles of

Eligibility Criteria

a 'Home for Life'. However, a reviewing process between the support provider, Auckland Home Solutions CIC and a representative of the local authority social care and health department will ensure that the individuals needs can continue to be met at the scheme given consideration to the rights of other tenants.

- 1.6 In considering the rights of other tenants, any new applicants must demonstrate a satisfactory degree of compatibility and suitability with the existing mix of tenants.
- 1.7 Compatibility of an applicant within the overall mix of the scheme should be confirmed prior to an offer of accommodation, via a meeting of the support provider, Auckland Home Solutions CIC and the local authority social care and health representative.

Auckland Home Solutions ensures all applications are treated equally in accordance with these eligibility criteria regardless of gender, race or ethnic origin.